DOCUMENT RESUME

ED 453 691 FL 026 756

AUTHOR Craig, Dorothy Valcarcel

TITLE Alternative, Dynamic Assessment for Second Language

Learners.

PUB DATE 2001-00-00

NOTE 17p.

PUB TYPE Information Analyses (070) EDRS PRICE MF01/PC01 Plus Postage.

DESCRIPTORS *Alternative Assessment; *English (Second Language);

*Evaluation Methods; Literacy; Second Language Instruction;

Second Language Learning; *Student Evaluation; *Test

Validity

ABSTRACT

Assessment is an important factor in any educational setting. This paper explores current assessment practices in the English-as-a-Second-Language (ESL) setting. Because assessment is an essential component of the decisionmaking process in ESL, a case for a more dynamic process is presented. Assessment in the case of the ESL learner becomes a case of following the literacy growth of each student so that appropriate planning may take place. Assessment is a continuous process from entry to exit of the ESL program that monitors literacy development in addition to second language learning. In order to create a sociocultural, data-driven ESL classroom environment, assessment must honor the wholeness of language and focus first and foremost on the individual learner, using all the teacher's powers of observation and analysis. This is the only way to provide a comprehensive picture of unique individuals with unique needs. (Contains 26 references.) (KFT)



Title:

Alternative, Dynamic Assessment for Second Language Learners

Author:

Dorothy Valcarcel Craig, EdD

Middle Tennessee State University, PO Box X-147

Murfreesboro TN 37130

dvcraig@mtsu.edu

ABSTRACT

Current assessment practices within the ESL setting are explored in an attempt to provide initial background. After a review of current literature, a case for a more dynamic, alternative process is presented. As a result of the dynamic process which sociocultural assessment allows for, a three-stage model for employing the procedure in the ESL classroom was offered. Implementation of the model may assist ESL teachers in developing programs and assessment practices that meet the needs of a culturally and linguistically diverse student population.

PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

U.S. DEPARTMENT OF EDUCATION Office of Educational Research and Improvement EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

This document has been reproduced as received from the person or organization originating it.

 Minor changes have been made to improve reproduction quality.

 Points of view or opinions stated in this document do not necessarily represent official OERt position or policy. Title:

Alternative, Dynamic Assessment for Second Language Learners

Author:

Dorothy Valcarcel Craig, EdD

Middle Tennessee State University, PO Box X-147

Murfreesboro TN 37132

dvcraig@mtsu.edu

Assessment procedures—recommended by the federal government—for limited English proficient (LEP) and English as a Second Language (ESL) students are based on the protection of rights provided by Title VI of the Civil Rights Act, in which:

No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal assistance. (Public Law 88-352, Section 601, July 2, 1960)

However, King (1994) points out that many misleading and inaccurate ideas regarding linguistically diverse learners have dominated educational thinking. Such inaccuracies have resulted in the continual judgment of students based on standards that make no sense to them; the attachment of "disadvantaged" and or "deficient" labels; and the creation of a situation in which students are considered inferior and expected to perform without the requisite linguistic and cultural knowledge needed to succeed. An examination of reform efforts focusing on student assessment indicates that outcomes are critical to instruction due to the effect that assessment has on the process of instruction. If taken into consideration, this point of view leads educators to believe that when assessment methods are directed toward skills and standards, then quality instruction is more likely to occur (Zehler, Hopstock, Fleischman, & Greniuk, 1994).



Darling-Hammond (1994) defines this as "consequential validity"—the positive impact of an assessment tool on the process of teaching and learning.

Curent Practices in ESL Assessment

In the recent publication, Whose Judgment Counts?, Stefanakis (1998) delves further into the realm of assessing the ESL learner. An initial review of current literature reveals that in certain areas of the United States where the ESL student population is large the assessment process seems to be moving from a standardized approach to a more holistic procedure. To take a psychometric-only approach—similar to the traditional mode of assessing most English speaking students—seems inappropriate, limiting and outdated. Cummins (1991) stresses the need for educators to incorporate a child's language, culture, and shared assessment practices in order to fully understand where a student falls along the continuum of language learning. Although assessment is on the frontline in the education field, major reform efforts have thus far not succeeded in moving from a static assessment perspective to a more dynamic sociocultural perspective.

Current assessment practices, which involve large numbers of public school students across the country, are derived from the same behaviorist framework of instruction that has driven the American educational system for many years. The traditional psychometric model for assessing all students consists of a collection of standardized test instruments and techniques. Operating within this framework, compartmentalized assessments are based on the belief that students learn in small, prescribed sequences regardless of background, culture, disabilities, learning styles, or linguistic differences. In addition, this type of formal assessment—standardized, normed



evaluation—presupposes that students must meet an expected norm of educational performance (Miramontes, Nadeau, & Commins, 1997; Stefanakis, 1998).

Far from ideal and most likely out of necessity, many school systems across the country rely heavily on standardized tests to gain information needed in order to place language-minority students in available programs. With the wide range of tests available educators may select a particular test depending on the purpose for testing.

Due to the large number of available standardized tests, Ascher (1990) points out that there are five options commonly used in testing ESL students. These options and the suggested limitations (Figueroa, 1989) include:

- 1. nonverbal tests although common procedure used with bilingual students, nonverbal measures of intelligence predict less reliably than verbal measures and may be hypersensitive to language background,
- 2. translated tests while not difficult to translate a test, it is extremely difficult to translate psychometric properties from one language to another,
- 3. interpreters this practice remains risky due to lack of research and little empirical validation of suggested procedures,
- 4. tests that are norm-referenced in the primary language assessments should be capable of comparing performance on tasks across two languages, however no universal instruments currently exist for doing this in every domain,
- 5. assessments by bilingual psychologists these assessments seem to rely heavily on standardized test scores in evaluating the ESL student.

Although widely used, Zimmerman, Steiner, and Pond (1993) suggest that standardized instruments must be interpreted with caution—especially in the case of



English normed tests administered to ESL students. Their research points out that Hispanic students typically score nine to ten standard points lower than the population for which the test was normed indicating that tests should be carefully selected with regard to purpose, normed sample, and population to be tested.

Orvando and Collier (1985) support this in saying that results from standardized tests should not be used as the determining factor in placement of ESL students because most of these tests have been normed on native speakers of English. Comparing ESL students to English-proficient students is not valid. Results from such tests will consistently underestimate the abilities of the non-native English speaker. Educational implications and concerns resulting from these issues stem from the fact that the process of assessment in the ESL setting focuses on identification for services, placement, language assessment, academic assessment, placement review, and exit from services. If inaccurate information is yielded from standardized test results, inadequate services may be provided or student needs may not be met at all.

In addition, Stefanakis (1998) suggests that if standardized tests must be employed, the following educational implications should be considered:

- 1. bilingual students take more time to complete tasks in their second language,
- 2. bilingual students may use a different reasoning strategy according to their native language system,
- 3. careful evaluation of native language proficiency must precede any assessment of learning potential, and



4. decision making related to bilingual students should be made from a collection of formal and informal assessment in both the native and second language.

Alternative, Dynamic Assessment Procedures

Assessment is an important factor in any educational setting. It has been established that in the ESL setting, assessment is an essential component of the decisionmaking process. Genesee and Hamayan (1994) point out that the focus on assessment in second language settings should be in contexts where that language is the primary language of education and of society at large. In addition, ESL learners need to develop proficiency in the second language at the same time that they are expanding and mastering knowledge and skills in academic and cognitive domains. Because the process of language learning begins at birth and continues, the rate of language learning is dependent on several factors—some intrinsic and some environmental.

The purpose of assessment with regard to the ESL learner becomes a case of following the literacy growth of each student so that appropriate planning may take place. Assessment, therefore, must be a continuous process—not a static process such as the process employed when utilizing a standardized testing program—that monitors literacy development in addition to second language learning (Antonacci, 1993). In order to fully understand this perspective, one must view assessment through the lens of the transactive process as outlined by Rosenblatt (1978). Transactive literacy development assumes that students construct meaning from print. In searching for meaning, the fluent reader uses text and his or her own experiences and background knowledge. If the text is poorly written, holds no interest to the reader, and is conceptually inappropriate, the fluent



reader appears to be incompetent. However, when the text is well structured, interests the reader, and is culturally and conceptually appropriate for the competent reader, he or she will demonstrate fluency. Therefore, a transactional view of reading and literacy demands settings, which enable teachers: a) to engage in "kidwatching," b) to be aware and sensitive to the linguistic competencies of the learner, and c) to employ a variety of assessment procedures.

In addition, Halliday (1975) suggests that language learning does not occur in a vacuum. Students need to engage in a wide range of language uses within a variety of situations. The exigency to assess students' language performance in various contexts is essential in determining their language development. This is a continuous and long-term process. How well a student scores on a test describes a form of product, not process. The following principles and convictions outlined by Antonacci (1993) form the rationale for employing a variety of assessment tools and procedures in the ESL classroom:

- 1. Assessment must be an ongoing process which begins the day a student enters a classroom,
- 2. The purpose of assessment must focus on planning and revising curriculum in order to meet the needs of the second language learner,
- The teacher must become a researcher who observes students to determine their language strategies, interests, concepts, and cultures,
- Two of the most powerful tools that the teacher-researcher must use are observation and analysis of performance samples,
- 5. Natural assessment is not haphazard, but rather systematic and is supported by careful field notes and documentation, and



6. Since language serves several functions, assessment needs to occur in many contexts.

Lozano-Rodriquez and Castellano (1999) suggest using a combination of both formal and informal assessment measures to assess academic and language ability of ESL students. Formal assessment may assist ESL teachers in determining how students are performing in comparison to other students across the country. However, matched with informal measures data can be used to support formal test findings or to provide documentation of student progress in instructional areas not typically covered by formal testing measures. The goal of assessment becomes more comprehensive in order to produce an accurate appraisal of the student's current level and mode of functioning within his or her cultural background and experience. The comprehensive assessment process involves not only the ESL teacher, but also the classroom teacher, parents, support staff, and administrators. Assessment guidelines begin with diagnostic decisions, analysis of assessment results, appraisal of student needs, defining and designing a program to meet the needs of the student, and ongoing monitoring in order to readjust instruction (Samauda, Kong, Cummins, Pascual-Leone, Lewis, 1991).

This type of comprehensive assessment is becoming more commonplace when servicing ESL populations in public schools. Known as sociocultural assessment—also termed comprehensive assessment or dynamic assessment—the perspective assumes that children learn language in real-life situations that depend on social interactions and that second language learners display different knowledge and use of language depending on the situation and social context (Stefanakis, 1998). Snow (1992) supports this view by stating, "critical insights of the sociocultural perspective must be introduced if educators



are to have adequate assessment of bilingual individuals." The sociocultural assessment perspective makes three assumptions:

- 1. Bilingualism is a potential cognitive asset that can enhance learning.
- 2. Sociocultural factors—political, social, cultural, and linguistic—can affect language learning, and context is the key to understanding language output in classroom situations.
- 3. Language proficiency and related learning abilities should be assessed in context and over time (Baca & Almanza, 1991, Damico, 1991; Hakuta & Garcia, 1989; Snow, 1992).

Assessments conducted in both English and the student's native language in addition to using a combination of standardized and qualitative information will produce the most reliable and valid information. Information generated by the sociocultural process assist teachers in compiling a comprehensive profile of students. In contrast to a single score from a static standardized test, sociocultural data may include a wide range of sources such as observational data, school records, home documents, language dominance information, educational assessment data, sensorimotor and/or developmental data, adaptive behavioral data, medical records, personality assessments, and intellectual assessments (Samuda, et. al., 1991).

Figure 1 illustrates this process. "The Quad," developed by Anthony (1991), offers teachers a guide for knowing where to look to collect data needed when assessing students in a sociocultural manner. Routman (1991) notes that the lower two halves consist of traditional means of assessment—considered summative—while the top two halves are more formative. The formative means offer a more dynamic approach because



they are ongoing and can be revised; redefined, and revisited with the end result being a timeline of cumulative growth.

Observation of Process	Observation of Product
Students immersed in:	Learning logs
Reading	Reading logs
Writing Speaking	Selected pages from notebooks and journals
Listening	Audio tapes
_	Writing folders
	Group work logs
	Projects
Classroom Measures	Decontextualized Measures
Text-related activities	Criterion-referenced tests
Teacher-made tests	District exams
Comprehension questions	State exams

Figure 1. "The Quad" developed by Anthony (1991) as a guide for collecting multiple forms of data to be used when assessing students.

Creating a Sociocultural Data-Driven ESL Classroom Environment

In order to begin developing a sociocultural assessment framework, ESL teachers must consider several principles of assessment. Harp (1994) suggests that these principles include:

- 1. Assessment and evaluation is first and foremost for the individual learner,
- Assessment and evaluation strategies must honor the wholeness of any language,



- 3. Reading and writing are viewed as processes,
- 4. Teacher intuition is a valuable assessment and evaluation tool,
- 5. Teacher observation is at the center of assessment and evaluation, and
- 6. Assessment and evaluation must reflect what teachers know about student prior knowledge, text structure, metacognition and reading strategies, student interests, and attitudes towards the learning process.

Within the sociocultural assessment framework, teachers must view themselves as data collectors and analyzers as well as assessors of student learning. In order to become data-savvy, the ESL teacher must be able to: a) identify questions related to student performance, b) identify data and gather necessary information taking into account demographic information, c) examine and use data, and d) ask useful and information-rich questions. In other words, teachers collect and analyze a variety of data then use the data as evidence of learning intention, engagement, and artifact with regard to language, content, interaction, and behavior. Table 2 provides an overview of the multiple sources for collecting data in order to develop a comprehensive picture of the ESL learner. In addition, ESL teacher-assessors must keep in mind the perceptions, cultural backgrounds, and development of their students as they interact and create within the classroom environment (King, 1994; Noyce, Perda, and Traver, 2000).

Furthermore, valuable data for assessment purposes can be gleaned from reader profiles, oral performances, presentations, and any other written products. When collecting data from multiple sources, ESL teachers should keep in mind that any type of meaningful assessment data must following the following criteria:



- focus is on determining individual growth over time, rather than comparing students with one another,
- 2. emphasis is on students' strengths rather than weaknesses, and
- 3. consideration is given to the learning styles, language proficiencies, cultural and educational backgrounds of students (Tannenbaum, 1996).

The process of moving from a psychometric-only assessment framework to a sociocultural assessment framework can be overwhelming considering the lack of available materials, preparation, and training opportunities afforded to the typical ESL teacher. Although there is no one single formula for sociocultural assessment, teachers—both ESL and regular education—must understand how a child learns in the cultural and social context of naturally-occurring classroom situations. Figure 2—adapted from the Sociocultural Assessment Process model developed by Stefanakis (1999) provides a beginning point.

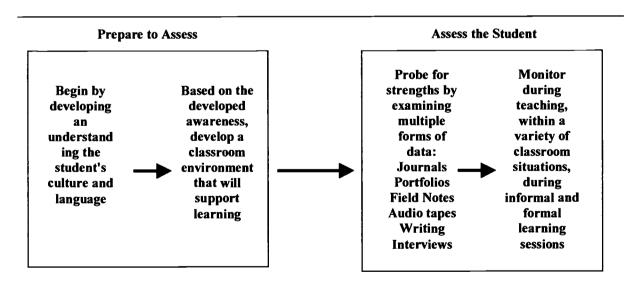


Figure 2. Sociocultural Assessment Process – adapted from Stefanakis (1999).



Putting the Process into Practice

The following suggestions and sociocultural assessment guidelines are offered in order to assist teachers of non-English students in developing into teacher-assessors and directors of data-driven classroom environments. Guidelines for engaging in sociocultural assessment are divided up into the following three stages:

- Stage One/Data to Assist With Understanding Issues of Language and Culture -Assessment for Initial Placement
- Stage Two/Data to Assist in Creating a Classroom Environment and Appropriate
 Learning Tasks for the ESL Learner Assessment for Monitoring Progress and
 Making Adjustments
- 3. Stage Three/Additional Data for Student Profile Assessment for Exiting Programs and Receiving Consultative Services.

In order to assist ESL and regular education teachers in the assessment process,

Table 1 provides an illustrative organizer for classroom use.

Moving Toward Dynamic Assessment for ESL Learners

Although the process of sociocultural assessment is time consuming, data-heavy, and broad in scope, it is a sound educational means of providing a comprehensive picture of unique individuals with unique needs. The process provides educators—both ESL and regular classroom teachers—with an intricate picture of their students as well as a portrait of their culture, language, customs, interests, and backgrounds. The eclectic "cultural landscape" that sociocultural assessment provides is a valuable source that can be utilized in developing and designing the best possible programs for ESL students. As ESL programs continue to grow in order to meet the needs of a rapidly growing linguistically-



diverse student population, employing sociocultural assessment procedures may be one of the paths teachers can proactively take to fill the "service gaps" that now exist and that must be corrected. In the words of Carlos Casteneda:

Look at every path closely and deliberately.

Try it as many times as you think necessary...

Ask yourself – Does this path have a heart?

If it does, the path is good. If it doesn't, it is of no use.

References

Antonacci, P.A. (1993). Natural assessment in whole language classrooms. In A. Carrasquillo & C. Hedley (Eds.), Whole language and the bilingual learner. New Jersey: Ablex Publishing Company.

Anthony, R. (1991). <u>Evaluating literacy: A perspective for change.</u> Portsmouth, NH: Heinemann.

Ascher, C. (1990). Assessing bilingual students for placement and instruction.

[On-line]. Available: http://www.ed.gov/databases/ERIC_Digests/ed322273.html

Baca, L.M. & Almanza, E. (1991). Language minority students with disabilities.

Reston, VA: Council for Exceptional Children.

Cummins, J. (1991). Empowering culturally and linguistically diverse students with learning disabilities. ERIC, Digest E500.

Damico, J.S. (1991). Descriptive assessment of communicative ability in limited English proficient children. In E.V. Hamayan & J.S. Damico (Eds.), <u>Limiting bias in the assessment of bilingual students</u>. Austin, TX: ProEd.

Darling-Hammond. (1994). Performance-based assessment and educational equity. <u>Harvard Educational Review</u>, 64, 5-30.



Figueroa, R.A. (1989). Psychological testing of linguistic-minority students: Knowledge gaps and regulations. Exceptional Children, 56, 145-152.

Genesee, F. & Hamayan, E.V. (1994). Classroom-based assessment. In F. Genesee (Ed.), Educating second language children: The whole child, the whole curriculum, the whole community. New York, NY: Cambridge University Press.

Hakuta, K. & Garcia, E. (1989). Bilingualism and education. <u>American Psychologist</u>, 44, 374-379.

Halliday, M.A.K. (1975). Learning how to mean. London: Edward Arnold.

Harp, B. (1994). Principles of assessment and evaluation in whole language classrooms. In B. Harp (Ed.) <u>Assessment and evaluation for student centered learning.</u>
Norwood, MA: Christopher-Gordon Publishers, Inc.

King, D. (1994). Assessment and evaluation in bilingual and multicultural classrooms. In B. Harp (Ed.), <u>Assessment and evaluation for student centered learning</u> (pp. 213-239). Norwood, MA: Christopher-Gordon Publishers, Inc.

Lozano-Rodriquez, J.R., & Castellano, J.A. (1999). Assessing LEP migrant students for special education services. [On-line] Available: http://www.ed.gov/Databases/ERIC Digests/ed425892.html

Miramontes, O.B., Nadeau, A., & Commins, N.L. (1997). Restructuring schools for linguistic diversity: Linking decision making to effective programs. New York, NY: Teachers College Press.

*Noyce, P., Perda, D., & Traver, R. (2000). Creating data-driven schools. Educational Leadership, 57, 52-56.



Orvando, C.J. & Collier, V.P. (1985) <u>Bilingual and ESL classrooms.</u> New York, NY: McGraw-Hill Book Company.

Rosenblatt, L. (1978). <u>The reader, the text, and the poem.</u> Carbondale, ILL: Southern Illinois University Press.

Routman, R. (1991). <u>Invitations: Changing as teachers and learners.</u> Portsmouth, NH: Heinemann.

Samada, R.J., Kong, S.L., Cummins, J., Pascual-Leone, J. & Lewis, J. (1991).

Assessment and placement of minority students. Lewiston, NY: Intercultural Social Sciences Publications.

Snow, C.E. (1992). Perspectives on second language development: Implications for bilingual education. <u>Educational Researcher 21</u>, 16-20.

Stefanakis, J. (1998). Whose judgment counts?. Portsmouth, NH: Heinemann.

Tannenbaum, J. (1996). Practical ideas on alternative assessment for ESL

students. [On-line]. Available: http://www.ericae.net/db/edo/ED39500.htm

Title VI of the Civil Rights Act of 1964, Pub. L. No. 88-352, Sec. 601 (1964).

Zehler, A.M., Hopstock, P.J., Fleischman, H.L., & Greniuk, C. (1994). An examination of assessment of limited English proficient students. [On-line]. Available: http://www.ncbe.gwu.edu/miscpubs/siac/lepasses.htm

Zimmerman, I.L., Steiner, V.G. & Pond, E.P. (1993). <u>Preschool language scale-3</u>, <u>Spanish edition.</u> San Antonio, TX: Harcourt Brace.





U.S. Department of Education Office of Educational Research and Improvement (OERI)

National Library of Education (NLE)
Educational Resources Information Center (ERIC)



Reproduction Release

(Specific Document)

I. DOCUMENT IDENTIFICATION:

Title: Alternative, Dynamic Assessment for	Second Language Learners	
Author(s): Dorothy Valcarcel Craig, Ed D		
Corporate Source:	Publication Date:	

II. REPRODUCTION RELEASE:

In order to disseminate as widely as possible timely and significant materials of interest to the educational community, documents announced in the monthly abstract journal of the ERIC system, Resources in Education (RIE), are usually made available to users in microfiche, reproduced paper copy, and electronic media, and sold through the ERIC Document Reproduction Service (EDRS). Credit is given to the source of each document, and, if reproduction release is granted, one of the following notices is affixed to the document.

If permission is granted to reproduce and disseminate the identified document, please CHECK ONE of the following three options and sign in the indicated space following.

- <u> </u>			
The sample sticker shown below will be affixed to all Level 1 documents	The sample sticker shown below will be affixed to all Level 2A documents	The sample sticker shown below will be affixed to all Level 2B documents	
PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE, AND IN ELECTRONIC MEDIA FOR ERIC COLLECTION SUBSCRIBERS ONLY, HAS BEEN GRANGED BY TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE ONLY HAS BEEN GRANTED BY TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	
Level 1	Level 2A	Level 2B	
1	<u>†</u>	†	
Check here for Level 1 release, permitting reproduction and dissemination in microfiche or other ERIC archival media (e.g. electronic) and paper copy.	Check here for Level 2A release, permitting reproduction and dissemination in microfiche and in electronic media for ERIC archival collection subscribers only	Check here for Level 2B release, permitting reproducti and dissemination in microfiche only	
	ments will be processed as indicated provided reproduction		

I hereby grant to the Educational Resources Information Cent disseminate this document as indicated above. Reproduction f other than ERIC employees and its system contractors require for non-profit reproduction by libraries and other service age	from the ERIC microfiche, or ele es permission from the copyrigh	ectronic media by persons t holder. Exception is made			
discrete inquiries.	encies to satisfy information nee	as of eaucators in response to			
	Printed Name/Position/Title:				
Signature: Dwithy Valcarcel Craig	Dorothy Valcarce	Craig, EDD			
Organization/Address: Dept. of Educational Leadership Middle Tn St Univ PD Bx X-147	Telephone: 615.898.2112	Fax: 615.898.2859			
Middle Th St Univ PO Bx X-147	E-mail Address:	Date:			
Murfreesboro TN 37132	dvcraig@mtsu.edu	4 4 1 01			
III. DOCUMENT AVAILABILITY INFORMATION (FROM NON-ERIC SOURCE): If permission to reproduce is not granted to ERIC, or, if you wish ERIC to cite the availability of the document from another source, please provide the following information regarding the availability of the document. (ERIC will not announce a document unless it is publicly available, and a dependable source can be specified. Contributors should also be aware that ERIC selection criteria are significantly more stringent for documents that cannot be made available through EDRS.)					
Publisher/Distributor: Address:	·				
Price:					
IV. REFERRAL OF ERIC TO COPYRIGHT/REPRODUCTION RIGHTS HOLDER: If the right to grant this reproduction release is held by someone other than the addressee, please provide the appropriate name and address:					
Name:					
Address:					
V. WHERE TO SEND THIS FORM:					



Send this form to the following ERIC Clearinghouse:

However, if solicited by the ERIC Facility, or if making an unsolicited contribution to ERIC, return this form (and the document being contributed) to:

ERIC Processing and Reference Facility
4483-A Forbes Boulevard
Lanham, Maryland 20706
Telephone: 301-552-4200
Toll Free: 800-799-3742
e-mail: ericfac@inet.ed.gov

WWW: http://ericfac.piccard.csc.com

EFF-088 (Rev. 9/97)